

January 12, 2010

Rob O'Connell
Senior Client Development Consultant
FindLaw, a Thomson Reuters business
Dallas, TX

Via E-mail rob.oconnell@thomsonreuters.com

Dear Rob:

As you know, I am currently in the process of making very substantial changes to my website. It has been about a year and a half since FindLaw designed and implemented my current website. I am more than pleased with the results thus far.

On a personal note, I wanted you to know how much I appreciate your involvement and the professional relationship we have developed. You have always been available to talk or meet in-person on very short notice. I am grateful for your candor and ability to listen and understand my needs and then offer targeted solutions.

It would be my pleasure to recommend you to any prospective customer. I wish you a happy and successful coming year. Kindest regards.

Yours very truly,



Gregory B. Fell

GBF/jaf



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